

# Unlocking the Power of Generative AI:

## An Executive's Guide

May 2023





### The Rise of Generative AI (Gen AI)

- Large Language Models Powering Generative Al
- **Building with Generative AI**
- Leveraging the Power of Generative AI for your business
- Using MLOps to create business value of Generative Al
  - The Katonic advantage



## **ChatGPT – The Big Bang Moment for Gen Al**





## Large Language Models are not limited to just text

#### ChatGPT by Open Al



#### DALL-E2 by OpenAl



#### Vall-Eby Microsoft for speech



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#### Bard by Google



#### Imagen by Google



#### PointEby OpenAl for 3D objects



#### **BLOOM** by BigScience



#### Stable Diffusion by Stability Al



#### Imagen Video by Google





#### Galactica AI by META



#### MidJourney v4 by MidJourney



#### Chinchilla by Deep Mind for



## LLMs Are The Engine | AI Applications are the Product

### Major platform launches that have enabled new types of applications, over time

2007-8 Mid-late 1990s+ 1990s+ Windows Data 3/'95 processing XE activities Internet Communication a based activities **On-the-go** activities  $\bigcirc$ 1990s+ Ube Knowledge activities

Range of human activities that software has "eaten"



8	2022+
US/Anaroia	
	LLMs/AGI
	22

## Potential opportunities and use cases

- Finance & Legal: Draft and review documents, patents and contracts; find, summarise and highlight important points in regulatory documents; find and answer specific queries from large documents; scan through historical data to recommend a course of action.
- Marketing & Sales: Automate SEO-optimised content generation, enhance ad bids, hyper-personalise communication and deployment, create product user guides by persona, analyse & segment customer feedback, hyper-capable chatbots for upsell and cross-sell.
- Customer service: Natural-sounding, personalised chatbots and virtual assistants can handle customer inquiries, recommend swift resolution, and guide customers to the information they need.
- HR & Recruitment: Smart-shortlist of candidates, risk assessment of candidates, selfservice of HR functions via chatbots and automation
- Information technology: Advanced code writing code and documentation, code review and error detection, and accelerated software development, auto-complete data tables, generate synthetic data.





## Data Security, privacy and cost is a BIG hurdle



#### THEY DIDN'T EVEN ASK -ChatGPT is a data privacy nightmare, and we ought to be concerned

ChatGPT's extensive language model is fueled by our personal data.

URI GAL, THE CONVERSATION - 2/8/2023, 6:12 AM

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PwC warns staff against using ChatGPT for client work

6 Feb 2023 — The consulting firm is encouraging its staff to experiment with the AI chatbot but forbids them from using such tools in any work projects.





Australian Financial Review https://www.afr.com > Companies > Professional Services

## Adapt or be left behind

Companies must reinvent work to find a path to generative AI value. Business leaders must lead the change, starting now, in job redesign, task redesign and reskilling people.

Nearly 6 in 10 organisations plan to use ChatGPT for learning purposes and over half are planning pilot cases in 2023. Over 4 in 10 want to make a large investment.

### 40% of working hours across industries can be impacted by Large Language Models (LLMs)

Why is this the case? Language tasks account for 62% of total worked time in the US. Of the overall share of language tasks, 65% have high potential to be automated or augmented by LLMs.

#### Banking 54% Insurance Software & Platforms 36% 40% **Capital Markets** 43% Energy 33% **Communications & Media** Retail Health **Aerospace & Defence** 30% Automotive **High Tech** Travel Utilities **Consumer Goods & Services** Chemicals 0%



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#### Work time distribution by industry and potential AI impact:

Based on their employment levels in the US in 2021

Higher potential Non - language Lower potential for augmentation for augmentation tasks or automation

### How Can Businesses Use Generative AI, Today?





## What are the Options?

	Option	Explanation	Cost
Off the Shelf	Subscribe and Use	Embracing off-the-shelf tools leveraging LLMs that are already available.	Minimal
Customise	Consume with Guardrails	Build Guard Rails by adding pre and post-processing restrictions to off the shelf LLM's	\$
	Augment	Use database lookups to tailor LLMs to an organisation's needs.	\$\$
	Fine Tune	Using fine-tuning to tailor LLMs to an organisation's needs	\$\$\$
Train your own	Build your own	Build and Train your model from scratch with your data	\$\$\$\$



## **Off the Shelf - Benefits and Limitations**

Using paid subscriptions or corporate user plans of Generative AI tools like ChatGPT, Jasper, Notion etc. for trial and training of employees without exposing confidential company data. Use-cases limited to the generation of low-quality and low-risk content.



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 Good for prototyping apps and exploring what is possible with LLMs.

### **Consume with Guardrails**



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3. The request is processed or filtered and all responses are stored for audit and training

### Augment



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3. Articles from knowledge base and customer query are

### **Fine Tune**





## **Customise - Benefits and Limitations**

Organisations can boost the capabilities of their applications by integrating them with LLMs by consuming Generative AI and LLM applications through APIs and tailor them, to a small degree, for your own use cases through prompt engineering techniques such as prompt tuning and prefix learning.



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#### RECOMMENDATION

- > An affordable and powerful way to quickly leverage the power of generative Ai for your business
- An intermediate step for most businesses.

### **Build your Own**



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#### Your Enterprise Model

## **Build your Own - Examples**

### **Example: BloombergGPT**

- Bloomberg trained a 50B LLM on combination of web data + internal Bloomberg data
- > Outperforms existing open source models on finacial tasks



### **Example: BioMedLM**

A 1 Contributor

### Trained on a combination of web data that's already out there and internal Bloomberg data.

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Growing evidence that training domain - specific LLMs (medical, legal, etc) are more accurate than using a generic LLM

Example: BioMedLM, a 3B parameter LLM only on PubMed publications



### Smaller 3B- 7B but specialised models can have a strong business value.

## **Build your Own - Benefits and Limitations**

Organisations training their own LLM gives them a deep moat: superior LLM performance either across horizontal use cases or tailored to your vertical, allowing you to build a sustainable advantage, especially if you create a positive data/feedback loop with LLM deployments.



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#### RECOMMENDATION

- Best if you need to change model architecture or training dataset from existing pre-trained LLMs.
- Typically, you have or will have lots of proprietary data associated with your LLM to create a continuous model improvement loop for sustainable competitive advantage

## What is the role of MLOps?



### Al Does not work out of the Box



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### **Complex**, high accuracy applications

Quality requirements

### **Complex Use Cases Requires Significant Development**



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Legal data case study

Document classification

**59%** 

### **Complex Use Cases Requires Significant Development**





## Key Steps To Derive Value Out Of Generative Al





#### Choose a fine-tuning strategy

- Fine tune full model or modify only last layers;
- Other layers are frozen
- Or use other strategy

#### **Configure the model**

#### Set Up

- Model architecture
- Hyperparameters
- Optimizer

#### **Evaluate**

Use the validation data set to evaluate the performance of the model

#### **Fine-tune the model**

Train model on your specific tasks/data

Run through multiple epochs

• Adjust hyperparameters Monitor loss/accuracy on validation set.

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## **Role Of MLOps**

- Data Preparation: Create training data & continuously update data.
- > Model Training: Feed the data into a model for training
- Model Deployment: Deploy trained models into production (live).
- Model Monitoring: Monitor models for performance, accuracy, data sways or data drifts.
- Automation: Automate model for retraining, version control, rollback or update basis performance.

An MLOps platform allows you to manage this complete process end to end with high accuracy, reliability and efficiency











## How can Katonic Help?



### **Unified Platform powering your Generative Al strategy**



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## Creative scientific process of data scientists

Professional software engineering process

Releasing ML Models into production safely, quickly, and in a sustainable way.

### How Katonic can help accelarate your LLM Journey



### **Katonic LLM Playground**

Test best-in-class foundation models for your business and your specific data to build sustainability. Katonic has curated over 70 + popular LLMs for you to effortlessly experiment and prototype flows with drag-and-drop components.



### **Deploy with few Clicks**

Katonic partners or integrates with all of the leading AI models, from open-source to closedsource.Deploy from our curated list of LLMs or any open-source LLM in a few clicks securely on your infrastructure

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### **One Unified Platform**

Develop, test, and productionize all in one platform. The only fullstack platform for powering your Generative AI strategy—including Data preparation, Distributed training, fine-tuning, security, model safety, model evaluation, and enterprise apps.

### **Katonic Advantage**



### **Achieve Higher Accuracy**

Easily parallelize and distribute workloads across multiple nodes and GPUs.



### **Run Anywhere**

Public cloud, private data centres, bare metal, Kubernetes cluster — Katonic runs anywhere



### **Fastest Performance at Scale**

Bundled with State of the art tools and techniques

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### **Enterprise Support**

Fully Supported by Katonic Experts every step of the way.



### **Ease of Use**

Easily access the capabilities of your custom LLM through Intuitive UI.

# Thank You

Automate your cycle of intelligence



